

**\*\*\*IMS Patient App – Patient Guide:**

**IMPORTANT** – Before using the Patient App, please contact the practice to find out how the following appears in their IMS system for **EACH CHILD** that is a patient at the practice –

**Your Chart Number**

**Your first and last name**

**Your date of birth**

**Your zip code**

If there is anything the practice needs to correct, have them make the corrections. This information will be used to verify your identity while setting up the Patient App.

**Search** for the “IMS Patient App” in the Play or App store. It will show it’s by “Meditab Software, Inc”

**Install** and **Open** the app.

The first time the app is run, it will show some screens of things you can do with it. Just slide through the screens until a “Get Started” button appears. Press “**Get Started**”.

**IMPORTANT** – As you get started, the app will ask for permission to access different things. **Please answer “Yes” or “Allow” to anything other than accessing Contacts.** When asked about accessing the device’s location, it is ok to answer to allow only when using the app if given that choice.

You will be presented with an “**End User License Agreement**”. Please look over the agreement and press “**Agree**” to use the app.

The Patient App will have you search for our clinic. **When asked for the clinic ID, enter “P1757793” and press “Search”.** The results should show “**Practical Approach Pediatrics**”. Simply press “**Login**”.

You will be presented with an alert that this will be your default clinic. Simply press “**Confirm**”.

**IMPORTANT** – **For the first time using the Patient App, DO NOT try to enter a Username or Password.** Press the “**New User? Register**” link towards the bottom of the screen. This will allow you to enter your information for “**Identity Verification**”.

**Enter Your First and Last Name, Date of Birth, Zip and Chart Number. Then press “Submit”.**

Once the system confirms your identity, it will register your account and the Patient App will allow you to enter a Username and Password of your choosing. Now you will be able to start the Patient App at any time and simply log in with the Username and Password you selected.

**IMPORTANT** - **For multiple children, you will need to run the Patient App and reselect the “New User? Register” link towards the bottom of the screen. You can then enter the information for the next child so it can verify their identity and you will assign a Username and Password for each child. You can then log into the app with the proper Username and Password for the child you need the app for.**